## Today's question



# Do we have an agreement?

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**PSYC63: Experimental Study of Human Interaction** DARTMOUTH

# **Conceptual Pacts**



Lecture 3

## Today's docket

# 1. Language games Wittgenstein, Yo

# 2. Models of dialogue

Message model, interactive alignment, grounding

# 3. Conceptual pacts

Maze game, tangrams





# Wittgenstein



"Slab!"

- •Words are defined only by their use, not their definition or meaning (Wittgenstein, 1953)
- •A secret code that is written nowhere, known by none, and understood by all (Sapir, 1927)

# Language games

Yo is a single-tap zero-character communication tool.

Yo is everything and anything, it all depends on you, the recipient and the time of the Yo.

Wanna say "Good morning"? just Yo.

Wanna say "Baby I'm thinking about you"? - Yo.

"Done with my meeting, come by my office" - Yo.

"Are you there?" - Yo

You determine the context.

We don't want your Email, Facebook, or Twitter. There is no search, no nothing. Just Yo.

Open the app, tap on a friend, that's it. The possibilities are endless!



### The simplest and most efficient communication tool in the world

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## Message model



By C. E. SHANNON

### Presupposes shared encoding/decoding rules for transferring information

# Models of dialogue

# Interactive alignment model



### Presupposes shared associations across levels and individuals

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Toward a mechanistic psychology

## Models of dialogue

. . .

# **Grounding model**

Leah: um... then he gets punished or whatever? Dale: what was that, a wreath or— Leah: yeah it was some kind of browny— Adam: yeah it was some kind of straw thing or something Leah: mhm Dale: around his neck Leah: so that everybody knew what he did or something? Adam: straw wreath Dale: yeah

#### Two Minds, One Dialog: Coordinating Speaking and Understanding

Susan E. Brennan, Alexia Galati, and Anna K. Kuhlen

### People in dialogue seek and provide evidence for mutual understanding



# **Evidence used for grounding**

- •Can be explicit, such as a backchannel response (*uhuh*) or clarification question
- •Can be implicit, such as displaying continuing attentiveness via eye contact or continuing with a next relevant utterance
- Paralinguistic cues provide information about the ongoing utterance itself, yet they have been largely neglected by traditional models

People in dialogue seek and provide evidence for mutual understanding

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# Conceptual pacts



Path type: "See the bottom right, go two along and two up" Saying What you mean in dialogue: A study in conceptual Coordinate type: "I'm on the third row and fourth column" Line type: "Third bottom line, third box from the right"

and semantic co-ordination\*

SIMON GARROD Glasgow University

ANTHONY ANDERSON Strathclyde University

## Conceptual pacts

DARTMOUTH

## Tangrams



Referring as a collaborative process\*

HERBERT H. CLARK DEANNA WILKES-GIBBS

Stanford University

## Conceptual pacts

## Tangrams

1. All right, the next one looks like a person who's ice skating, except they're sticking two arms out in front.



### People in dialogue gradually simplify their (provisional) references

# Conceptual pacts

# **Partner specificity**

Conceptual Pacts and Lexical Choice in Conversation

Susan E. Brennan State University of New York at Stony Brook Herbert H. Clark Stanford University

set A

"The shoe"





set B





set C





Informativeness: "the shoe", regardless Recency: "the loafer", regardless Partner specificity: "the loafer" with same partner "the shoe" with new partner

Lexical choice is based on partners and not informativeness or recency



# •Yo!?

• People collaboratively come to use the same terms in conversation

•They are "conceptual pacts", provisional and partner-specific references to an object



# •Measuring Mutual Understanding



### Bonus: Not just words

